

CSHS REGIONAL RESOURCE GUIDE – REGION 4
Acadia – Evangeline – Iberia – Lafayette - St. Landry - St. Martin - Vermillion

Organization	Contact Information		Services/Information	Eligibility	Physician Referral
Advocacy Center www.advocacyla.org	Toll free Spanish/Vietnamese	800-960-7705	Legal Services Advocacy/outreach/training Education/Voting/Access	Persons with disabilities and elderly no cost to client	No
Child Care Assistance Program (CCAP) www.louisianabelieves.com	Toll free	877-453-2721	Child care assistance for children under 13	Financial criteria	No
Child Protection Investigation www.dcfs.la.gov	Toll free State reporting* hotline	855-4LA-KIDS 855-452-5439	Investigates child abuse and neglect reports *Report if in doubt	Birth – 17 yrs	No
Children's Special Health Services (CSHS) www.dhh.la.gov/cshs	Main	337-262-5616 ext. 106 337-262-5399	Regional sub-specialty medical clinics &/or care coordination services Community resource info	Financial/medical criteria; Birth–21 yrs	Yes-MD submits Rx with Dx No
Dental Services (MCNA) www.mcna.net/	Main Number	800-494-6262	Dental Services	Medicaid Eligible * web site for benefits	No
Dept. of Education – (Exceptional Children) Pupil Appraisal www.doe.state.la.us	Acadia Evangeline Iberia Lafayette St. Landry St. Martin Vermilion	337-783-3171 337-363-6357 337-365-2343 337-521-7222 337-948-3646 337-332-3388 337-898-5775	Developmental Screening; Special Education; OT, PT, ST; preschool	Ages 3 - 21 years	No
Early Intervention Early Steps www.dhh.la.gov	Main Number Toll free	337-359-8747 866-494-8900	Developmental Screening & Early Intervention; ST/OT/PT	Birth - 3 years Anyone can refer	No
Emergency/Disaster					
Am Red Cross acadianareddcross.org	Red Cross	337-234-7371	Emergency Relief Vietnamese/Spanish Evacuation guides	No out of pocket cost	No
United Way unitedwayofacadiana.org	United Way	211 337-233-8302	Link to community resources	Demonstrated need	
Dept of Family Services www.dcfs.state.la.us	Family Services	888-LAHELPU 888-524-3578	24 hr hot line – SSI, WIC, Medicaid, Food Stamps	Financial Criteria	
Families Helping Families of Acadiana www.fhfacadiana.com	Main Number Toll free	337-984-3458 855-985-3458	Peer support program- Family advocate for Special Ed issues; Workshops; Resources	No out of pocket cost	No
Bayouland FHF Information Center www.blfhf.org	F2F Info Center Toll free	985-447-4461			
Food Stamps (SNAP) Supplemental Nutrition Assistance Program www.dcfs.state.la.us	Toll free	888-LAHELPU 888-524-3578	Food/nutrition assistance	Financial Criteria	No
Health Insurance Marketplace www.healthcare.gov	Statewide – National Marketplace	800-318-2596	Health Insurance plans	Financial Criteria	No
Medicaid/Healthy LA www.bayouhealth.com	Information Line	855-229-6848	Medicaid/Healthy Louisiana (*formerly Bayou Health)	Medicaid Eligible	
Aetna Better Health Amerigroup AmeriHealth Caritas LA HealthCare Connections United HealthCare	Aetna Amerigroup AmeriHealth LA HealthCare United HealthCare	855-242-0802 800-600-4441 888-756-0004 866-595-8133 855-650-6627	Medical, Dental, and behavioral health provider links	Medicaid Eligible	No

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Insurance Helpline* Healthy Louisiana Special Needs Help-line kcscallan@gmail.com	Statewide Help-line * call, text, or email	504-300-5117	Medicaid/Medicaid MCO - Free assistance with complaints/claim denials and service approvals	Child/adult behavioral health medical & child dental claims	No
Mental Health Support – Louisiana Federation of Families for Children's Mental Health www.laffcmh.org	Main Number Parent Line Toll Free	225-293-3508 800-224-4010	Information& Referral; Education, training and family mentoring for BH issues; Peer to peer mentoring thru 24 yrs	Parent, Caregiver & children/youth with emotional, BH/MH issues	No
Office for Citizens with Developmental Disabilities Community Services (OCDD) www.dhh.la.gov Central LA Resource Center on Developmental Disabilities (Alexandria)	OCDD Toll free Resource Center	337-262-1612 800-648-1484 800-584-8511	WAIVER Registry Cash subsidy/Early Intervention/Extended Family Living/ICF/DD PT/OT/ST/Early Steps; Nursing; SW/MH/DD; TA DD Training/Education Supported Living/Transition	Developmental Disability criteria. Includes: Autism, MR, CP (severe), Epilepsy (severe)	No MD signs form during enrollment process
Personal Care Services – (PCS) www.dhh.la.gov	Main Toll free	225-342-9485 877-455-9955	Personal Care Services	Medicaid Eligible Ages birth - 21 years Medical Criteria	No MD Signs enrollment
Prescription Assistance Partnership for Prescription Assistance www.pparxla.org St. Vincent De Paul CENLA (CMAP) Wal-Mart walmart.com Target target.com Kmart kmart.com	PPA SVD CENLA Local area store	888-477-2669 504-940-5031 888-443-7494 Call store	Prescription Assistance Low/no cost Prescription Assistance Prescription Assistance \$4-5/30 day supply Kmart \$10/90 day	Financial criteria Financial criteria Financial criteria No eligibility criteria* Low cost generic formulary	No
Shriner's Hospitals for Children www.shrinershospitals.org	Main	318-222-5704	Orthopedic conditions Surgery/Therapy/DME	No out of pocket cost, must keep appointments	Diagnosis from MD
Social Security Disability Income/SSI www.ssa.gov	National SSA	800-772-1213	Income for disabled *Reapply if denied	Medical Criteria	Diagnosis from MD
Transportation Medicaid/Healthy Louisiana Plans www.dhh.la.gov	Medicaid Amerigroup Plan Aetna AmeriHealth Louisiana Healthcare United Healthcare	855-325-7565 866-430-1101 877-917-4150 888-913-0364 855-369-3723 866-726-1427	Non-emergency medical transport (cab) to/from medical visit- parent/child *Must schedule 2 days before appointment	Medicaid Eligible	No
Vocational Rehab Louisiana Rehab Services (LRS) www.laworks.net	Lafayette Office	337-262-5353	Voc rehab/work support for persons with disabilities Voc counseling	Eligibility assessment	No
WIC-Nutrition Supports Women Infants and Children Program (WIC) Partners for Healthy Babies- http://1800251baby.org/	Toll free National helpline *service locator & appointment Louisiana Bureau of Family Health	800-251BABY 800-251-2229	Food and formula Nutrition education Breastfeeding support Health and pregnancy resources	WIC program - financial criteria *Must keep MD appointments	MD signs WIC app & referral